

Handouts

Title of activity

Am I Assertive?

ASSERTIVENESS EXAMPLE SHEET

Consider a given situation and analyse it below based on various responses that you can give.

Situation

My friend keeps borrowing my books and never returns them.

Aggressive Response

Your response:

I will never lend you another one!

Positive outcome:

I would not lose my books.

Negative feelings:

I feel bad that I might hurt my friend's feelings or even lose a valuable relationship over a simple book.

Submissive/Passive Response

Your response:

I will ignore it. It's only a book.

Positive outcome:

I keep my friend happy. He has the book and won't hear a complaint from me.

Negative feelings:

I lost my books which costs me. I also need them as reference but now I cannot use them.

Assertive Response

Your response:

I lend you several of my books and I am happy to lend more to you. I understand that you may not have had enough time to read them. I use many of them as reference and I need them back. I appreciate if you can return them soon after I give them to you.

Positive outcome:

My friend now understands that I need the books back and I will get to keep my friend.

Negative feelings:

I feel good now but I understand being assertive requires courage, planning and skill.





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Situation:		
Aggressive Response		
Your response		
Positive outcome		
Negative feelings		
Submissive/Passive Response		
Your response		
Positive outcome		
Negative feelings		





Positive outcome Negative feelings	Assertive Response		
	Your response		
Negative feelings	Positive outcome		
	Negative feelings		