

HANDOUT

Conflict solving – Productive and unproductive conflict

Activity 1

Choose which statement is connected to productive conflict and which for unproductive conflict:

- Focuses on issues.
- Focuses on people.
- Focuses on the conflict.
- Focuses on solutions.
- Focuses on the future.
- Focuses on the past.
- Polarizes people; they compete and take sides.
- Brings people together; they cooperate.
- Involves trust and respect.
- Involves assumptions, inaccurate statements, or unexamined positions.
- Involves blame, shame, threats.
- Is about clarifying positions and perceptions.

Use green marker for productive conflict and red marker for unproductive conflict.

