**HANDOUT**

**Conflict solving – Productive and unproductive conflict**

**Activity 1**

**Choose which statement is connected to productive conflict and which for unproductive conflict:**

* Focuses on issues.
* Focuses on people.
* Focuses on the conflict.
* Focuses on solutions.
* Focuses on the future.
* Focuses on the past.
* Polarizes people; they compete and take sides.
* Brings people together; they cooperate.
* Involves trust and respect.
* Involves assumptions, inaccurate statements, or unexamined positions.
* Involves blame, shame, threats.
* Is about clarifying positions and perceptions.

Use green marker for productive conflict and red marker for unproductive conflict.